

2016 TYLER PUBLIC SECTOR EXCELLENCE AWARD WINNER

★ Miami-Dade Clerk of Courts, Florida

Achieved paperless operations across eight remote court locations with Odyssey

Situation

Miami-Dade's civil courts are spread across one of the most populous jurisdictions in the U.S., serving more than 2.6 million citizens. Miami-Dade Circuit and County Civil courts process tens of thousands of pleadings daily, averaging more than 115,000 new cases annually. The County's Odyssey implementation demonstrated how technology can produce a paradigm shift in doing business. In March 2015, the Circuit and County Civil implementation created paperless operations across eight district court locations via the use of Odyssey Case Manager's core functionality, workflow-targeted electronic document queues and the API Toolkit for multiple real-time integrations, automating case creation and docketing via electronic filing.

The implementation introduced several critical path initiatives that had never been performed before in Miami-Dade and the volume was unlike any of Odyssey's implementation experiences. The project involved a four day, 24/7 conversion of 4.3 million cases, 17.5 million parties and 9.5 million dockets, as well as the production of 150 application workflows and the intake of a 10-million document repository that was processed off-site over an eight-month timeframe. This mission-critical implementation was completed in less than 24 months.



Results

- Achieved their vision for electronic business transformation in civil courts
- Processed almost 3 million documents and 8.7 million dockets in the 10 months following the implementation of Odyssey for circuit and county civil courts
- Commenced day one operations after implementation with more than 45 million pages in the electronic-document repository
- Realized automated redaction with 99.5 percent accuracy through use of Computing Systems Innovation's Odyssey integration

E-Court Maturity Model Progress

Miami-Dade Clerk of Courts has achieved an "All Electronic" environment in the attorney dimension and "Mostly Electronic" in all other dimensions. With the use of Odyssey, they continue to make progress in advancing their electronic court vision.

